

AcuityWare Email 2

Installation Documentation

Feb 17, 2011



acuityware

WORLDWIDE COMPUTER SOLUTIONS

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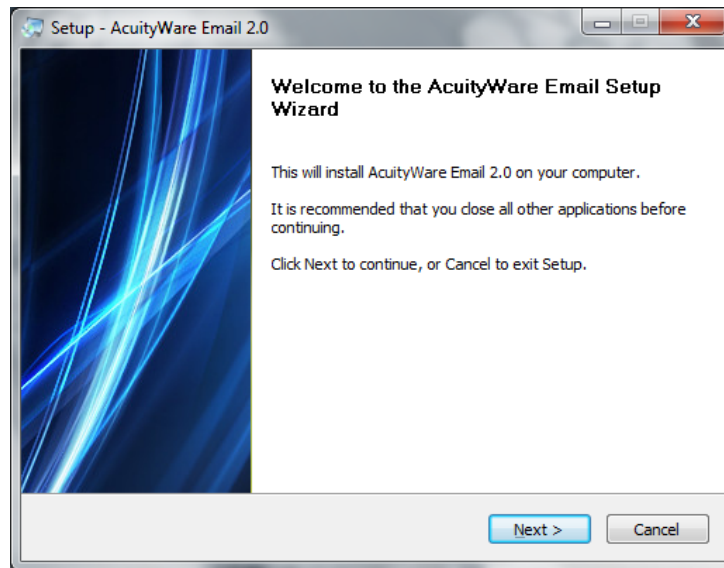
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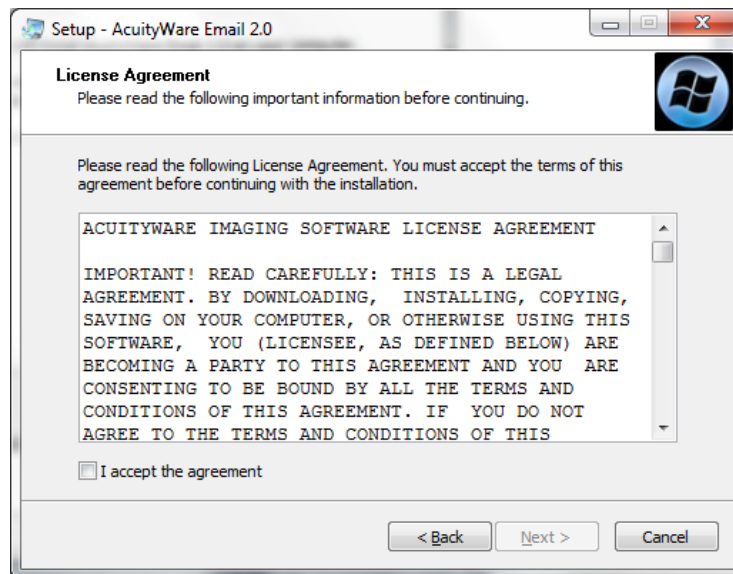
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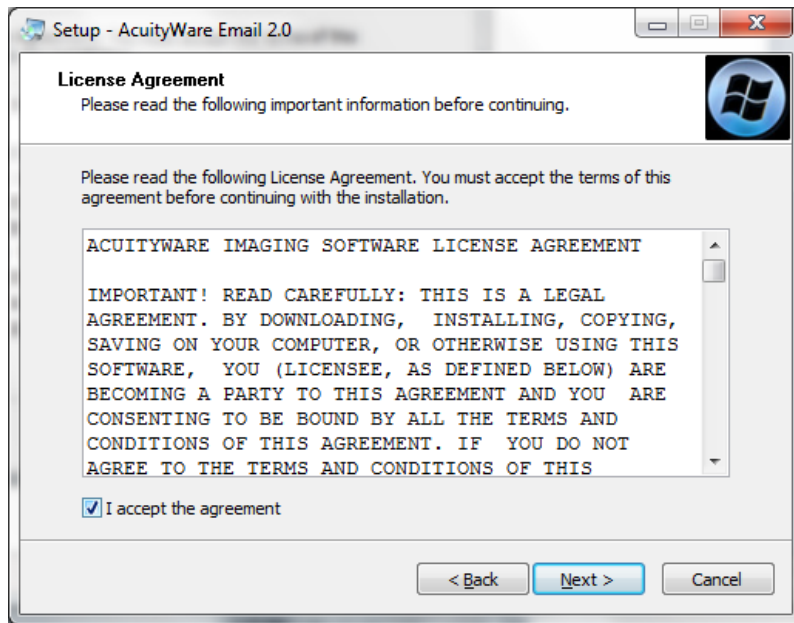
Installation

To begin installation of the AcuityWare Email product, please double click on the executable that was delivered. You will see the following startup screen as depicted below. Go ahead and click “Next >” to proceed.

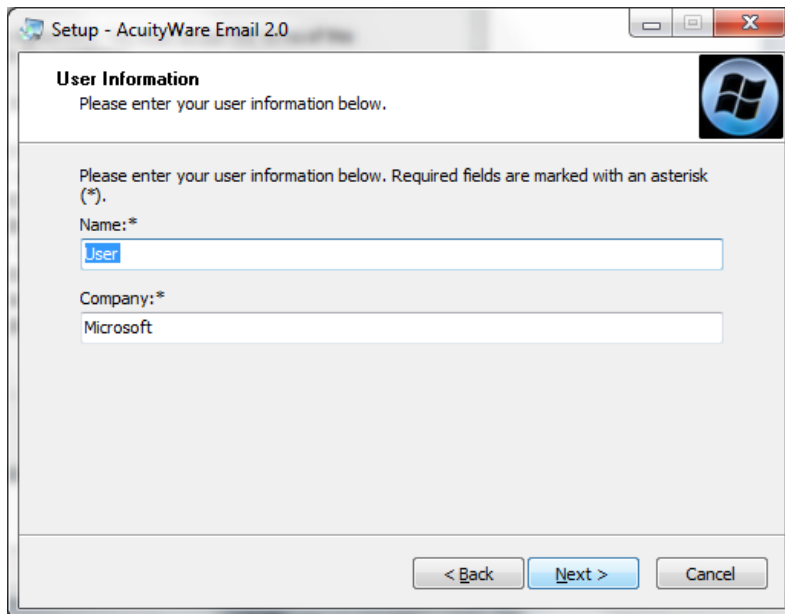


Please review the license agreement and click on “I accept the agreement” to continue installing this product.

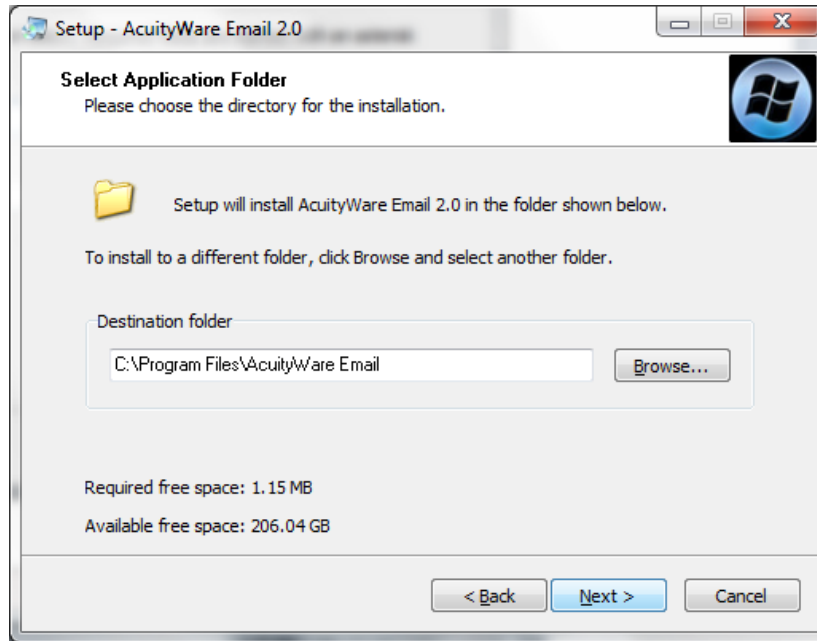




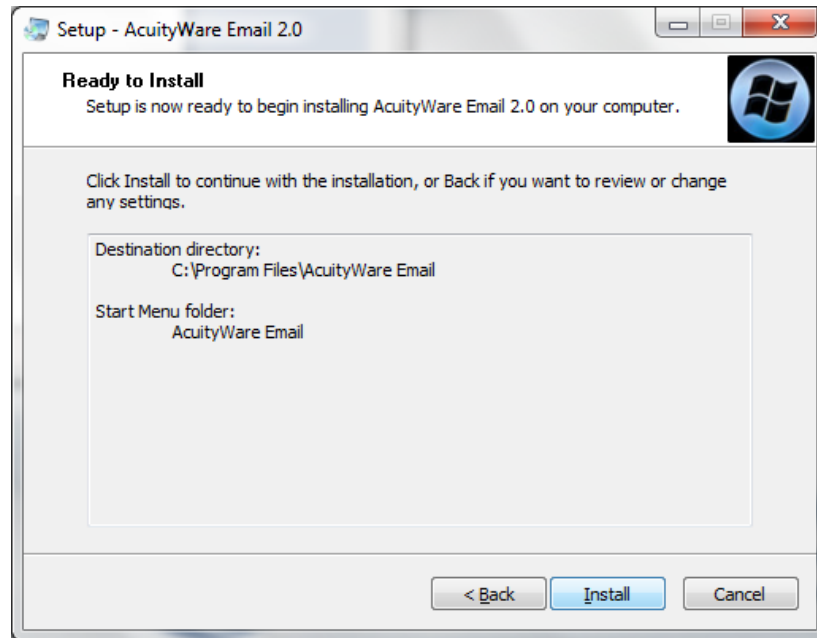
The following screen prompts the installer for their Name and Company information. Please enter it into the fields provided and click “Next >” to continue.



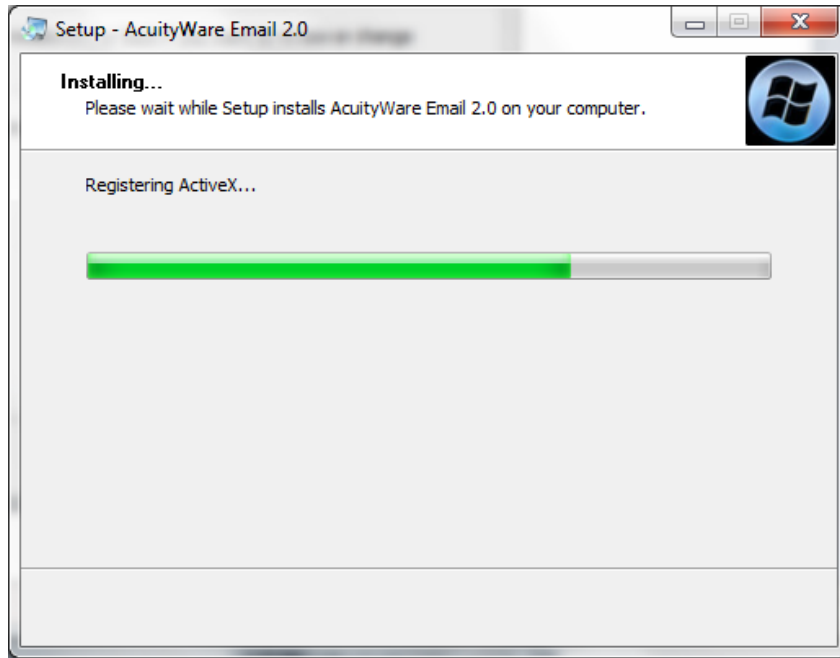
The operator can then select the destination folder for the installation of the product. Make the appropriate changes and then proceed by clicking “Next >” to continue.



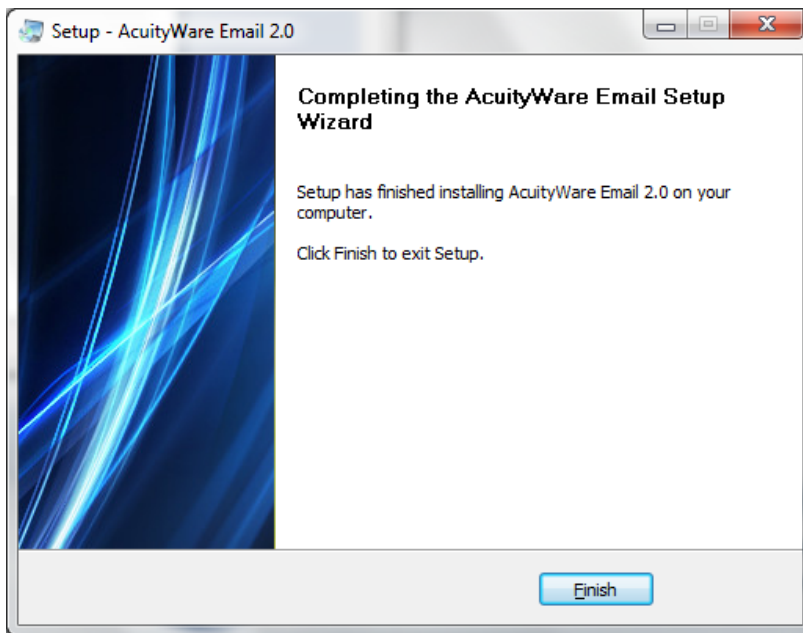
Review the final screen to make sure all items are correct. Once you have reviewed all items, click on the “Install” button to start the actual installation.



This screen will appear as the installation progresses. You can cancel the installation at any time during this process by clicking on the “Cancel” button.



Upon completion, the following screen will appear and prompt the installer to click the “Finish” button.



Troubleshooting

FAQ (Frequently Asked Questions)

- Q. Does AcuityWare Email work with Windows 7?
- A. It has been repackaged and reworked to run in the Windows 7 environment.
- Q. Is it a 64 bit software package.
- A. No. It is designed to be run in the Windows 32 bit operating system. You can however try to run it on a 64 bit version and you might have to test it thoroughly prior to implementing it across the enterprise.
- Q. Why does the installation tell me that it already exists and I have to uninstall it before installing the package?
- A. The Imaging software was designed to be installed fresh. If you have an issue, uninstall it first before attempting to reinstall it. This way it will register the components and the software correctly within the operating system.

Technical Support

If you are an existing AcuityWare Image Software customer and are having difficulties installing or using the software, you can find help using the following methods.

- Email: support@acuityware.com
- Phone: 609-607-8114
- Fax: 609-994-3127